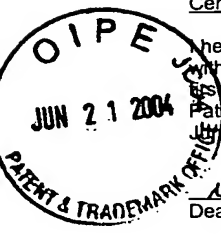


TFW

Certificate Under 37 CFR 1.8(a)



I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on June 18, 2004.

Deanna L. Hasler
Deanna L. Hasler

Our Case No.: 10022/325

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Eric A. Portman et al.

Serial No.: 10/751,022

Filing Date: January 2, 2004

For: DIRECTORY ASSISTANCE WITH
MULTI-MODAL MESSAGING

Examiner: Not Known

Group Art Unit No.: 2645

**TRANSMITTAL OF POWER OF ATTORNEY
IN NON-PROVISIONAL APPLICATION**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

1. The undersigned has been appointed to represent the Assignee of the present application. A power of attorney from the assignee is submitted herewith.
2. **A Statement under 37 C.F.R. 3.73 (b) is also attached.**
3. Please enter the power of attorney in the file wrapper and address all correspondence to the undersigned.

Respectfully submitted,

Sanders N. Hillis

Sanders N. Hillis
Reg. No. 45,712

BRINKS HOFER GILSON & LIONE
One Indiana Square, Suite 1600
Indianapolis, Indiana 46204-2033
Telephone: (317) 636-0886
Fax: (317) 634-6701



01337-51/05

Inventor(s): Eric A. Portman & Michael John Burgiss Serial No: 10/751,022 Case No: 10022/325Filing Date: 01/02/2004Title: DIRECTORY ASSISTANCE FOR MULTI-MODAL MESSAGING

**U.S. POWER OF ATTORNEY
FOR ACCENTURE GLOBAL SERVICES GmbH**

The undersigned duly authorized representative of Accenture Global Services GmbH (hereinafter "AGS"), a limited liability company organized as a judicial person under the laws of Switzerland, hereby revokes all previously granted powers of attorney in the above-identified patent application and appoints the following attorneys and agents to prosecute this patent application and to transact all business in the United States Patent and Trademark Office connected therewith:

David H. Badger	(22,597)
A. James Richardson	(26,983)
Lawrence A. Steward	(32,309)
Sanders N. Hillis	(45,712)
Dewayne A. Hughes	(46,783)

Of the firm: **BRINKS HOFER GILSON & LIONE**
One Indiana Square, Suite 1600
Indianapolis, Indiana 46204-2033

And:	Wayne P. Sobon	(32,438)	Of:	
	John F. Rollins	(38,013)		Accenture LLP
	Paul A. Roberts	(40,289)		1661 Page Mill Road
	Michael B. Chernoff	(42,408)		Palo Alto, California 94304

Please address all correspondence and telephone calls to Sanders N. Hillis in care of:

Brinks Hofer Gilson & Lione
One Indiana Square, Suite 1600
Indianapolis, Indiana 46204-2033
(317) 636-0886

The undersigned duly authorized representative of AGS also authorizes and empowers the Brinks Hofer Gilson & Lione attorneys and agents named above to accept and follow instructions from Wayne P. Sobon, John F. Rollins, Vicki St. John, Paul A. Roberts, or Michael B. Chernoff, attorneys of AGS, as to any action to be taken in the United States Patent & Trademark Office regarding this application, without conferring with any other representative of AGS, and to execute a Statement Under 37 CFR 3.73(b) on behalf of AGS to establish its right to take action as an assignee for the above-identified patent application.

☒ **A Statement Under 37 CFR 3.73(b) is attached.**

Signature: Name: Wayne P. SobonTitle: Manager and Director of Intellectual Propertyand duly authorized to sign on behalf of this company by the attached Corporate CertificateSigned at: Palo Alto on this 19th day of February, 2004.

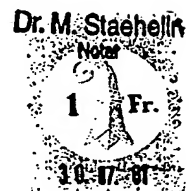
Corporation Certificate

I hereby certify that **Accenture Global Services GmbH** of 27 Stadthausgasse, Schaffhausen, Switzerland, is a limited liability company organized as judicial person under the laws of Switzerland and that since January 30 (thirtieth), 2001 (two thousand and one) **Wayne P. Sobon**, citizen of the United States, residing in Palo Alto (CA), is a lawful representative of said judicial person and is authorized to execute any legal document on behalf of said judicial person in particular in all Trademark, Patent and other intellectual property related matters.

Basel, this 30th (thirtieth) of July 2001 (two thousand and one)

M. Staehelin, Notar

Dr. Matthias Staehelin, notary public



Allgem. Prot. No. 42/2001



PATENT APPLICATION STATEMENT UNDER 37 CFR 3.73(b)

Inventor(s): Eric A. Portman and Michael John Burgiss

Serial No.: 10/751,022 Case No.: 10022/325 Filing Date: January 2, 2004

Title: DIRECTORY ASSISTANCE WITH MULTI-MODAL MESSAGING

Assignee: Accenture Global Services, GmbH, a limited liability company duly organized under and pursuant to the laws of Switzerland as a judicial person

Accenture Global Services GmbH is:

1. ☒ the assignee of the entire right, title and interest; or
2. ☐ a co-assignee of an entire and undivided interest;

in the patent application identified above by virtue of either:

☒ inventor assignment(s) recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached;

OR

☐ a chain of title from the inventor(s), of the patent application identified above, to the current assignee as shown below:

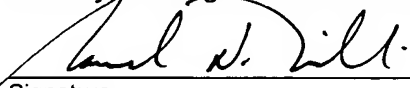
1. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.
2. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.
3. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or for which a copy thereof is attached.

☐ Citations to additional recorded documents in the chain of title or copies of additional assignments or other pertinent documents are attached.

The undersigned attorney is registered with the United States Patent and Trademark Office and is empowered to sign this Statement on behalf of Accenture Global Services GmbH.

June 18, 2004
Date

Attorney for Assignee Accenture Global Services GmbH


Signature
Sanders N. Hillis
Typed or Printed Name
45,712
Attorney Registration Number



PATENTS ONLY

PATENTS ONLY

TO THE COMMISSIONER OF PATENTS AND TRADEMARKS

Please record the attached original document or copy thereof.

1. Name of Party(ies) conveying an interest:

Eric A. Portman
Michael John Burgiss

Additional name(s) of conveying party(ies) attached?

☐ Yes ☒ No

2. Name and Address of Party(ies) receiving an interest:

Name: Accenture Global Services GmbH
Internal Address:
Street Address: Geschäftshaus Herrenacker 15
8200 Schaffhausen Switzerland

Additional name(s) and addresses attached?

☐ Yes ☒ No

3. Description of the interest conveyed:

☒ Assignment☐ Change of Name

Other: .

☐ Security Agreement☐ Merger

Execution Date: 12/25/2003 (Portman); 12/30/2003 (Burgiss)

4. Application number(s) or patent number(s). Additional sheet attached? ☐ Yes ☒ No

If this document is being filed together with a new application, the execution date of the application is:

12/25/2003 (Portman); 12/30/2003 (Burgiss)

Date

A. Patent Application No.(s)

B. Patent No.(s)

Additional numbers attached? ☐ Yes ☒ No

5. Name and address of party to whom correspondence concerning document should be mailed:

BRINKS HOFER GILSON & LIONE
ONE INDIANA SQUARE, SUITE 1600
INDIANAPOLIS, INDIANA 46204
(317) 636-08866. Number of applications and patents involved: One (1)

7. Total fee (37 CFR 3.41)

\$ 40.00☒ Enclosed☐ Authorized to be charged to Deposit Account No. 23-19258. ☒ Please charge any deficiencies in fee or credit any overpayment to Deposit Account No. 23-1925.

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Dean E. McConnell, Reg. No. 44,916

Name of Person Signing

Signature

1/2/04

Date

Total number of pages including cover sheet, attachments, and document: Four (4)

Attorney Docket No.: 10022/325

ASSIGNMENT JOINT

THIS ASSIGNMENT, by Michael John Burgiss and Eric A. Portman (hereinafter referred to as the "Assignors"), respectively residing at 3805 West Cooperlake Drive, Smyrna, GA 30082-4004 and 5484 Fort Fisher Way, Norcross, GA 30092, witnesseth:

WHEREAS, said Assignors have made the invention(s) described in the United States patent application entitled **DIRECTORY ASSISTANCE WITH MULTI-MODAL MESSAGING**, which has an oath or declaration executed by each Assignor on the same date as the Assignor's signature for this Assignment; and

WHEREAS said Assignors have obligations with one or more Country Companies within the Accenture Organization (comprising Accenture Limited, Accenture SCA and their subsidiaries) to assign inventions to such Country Companies and/or other entities as such Country Companies designate; and

WHEREAS each such Country Company within the Accenture Organization has entered into contractual arrangements pursuant to an Intellectual Property Services Agreement with Accenture Global Services GmbH, a limited liability company duly organized under and pursuant to the laws of Switzerland as a judicial person, and having a place of business at Geschäftshaus Herrenacker 15, 8200 Schaffhausen, Switzerland (hereinafter referred to as either "AGS" or the "Assignee"), to authorize immediate assignment or to immediately assign to AGS all inventions, patent applications, Letters Patent or Patents and other intellectual property developed by such Country Company and its employees, agents, consultants and others; and

WHEREAS, pursuant to these arrangements AGS is desirous of acquiring the entire right, title and interest in and to said inventions, said application for Letters Patent, all corresponding patent applications, and in and to any Letters Patent or Patents obtained therefore or thereon in the United States or in any other country;

NOW, THEREFORE, for good, valuable and legally sufficient consideration for each Assignor, the receipt of which is hereby acknowledged by all Assignors, said Assignors have sold, assigned, transferred and set over, and as demonstrated by this Assignment do sell, assign, transfer and set over unto said Assignee, the entire right, title and interest in and to the above-mentioned inventions, applications for Letters Patent, and any and all Letters Patent or Patents in the United States of America and all foreign countries which may be granted therefor or thereon, and in and to any and all divisions, continuations and continuations-in-part of any such application, or reissues, reexaminations, renewals and extensions of said Letters Patent or Patents; and the full right to claim for any such applications all benefits and priority rights under any applicable convention, treaty or legislation, and the right to sue and obtain relief, including damages, profits and an injunction, for any infringement occurring before or after issuance of said Letters Patent or Patents; the same to be held and enjoyed for the sole and exclusive use and benefit of the Assignee, its successors and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted, as fully and entirely as the same would have been held and enjoyed by the Assignors had this Assignment not been made,

For the above-recited consideration, each of said Assignors hereby covenants, warrants and agrees that, at the time of execution and delivery of this Assignment, (s)he is a lawful owner of the entire right, title and interest in and to said inventions and the application for Letters Patent above-mentioned, and that the same are unencumbered and that the Assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth.

For the above-recited consideration, each of said Assignors hereby covenants and agrees to execute and deliver to the Assignee, its successors, legal representatives or assigns, all papers and documents that may be required to carry out the terms of this Assignment, and take all lawful oaths, provide testimony, and do all lawful acts necessary or required to be done to reasonably assist said Assignee, its successors, legal representatives or assigns in any interference, litigation or other proceeding in any country concerning or in connection with any inventions, patent applications, Letters Patent or Patents assigned hereunder; or for the prosecution, procurement, maintenance, enforcement and defense of Letters Patent or Patents for said inventions and patent applications, or to carry out the terms of this Assignment, or vest in the Assignee, its successors and assigns, exclusive title in and to all inventions, patent applications, Letters Patent or Patents assigned hereunder, without further compensation from said

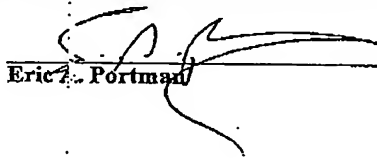
Attorney Docket No.: 10022/325

Assignee, its successors, legal representatives or assigns, except for reasonable costs and expenses of the Assignor incident to such assistance and approved in writing by said Assignee, its successors, legal representatives or assigns before any such costs or expenses are incurred.

Said Assignors hereby authorize and request the Commissioner of Patents to issue said Letters Patent or Patents of the United States to AGS as the Assignee of said inventions, patent applications and the Letters Patent or Patents to be issued thereon for the sole use of AGS, its successors and assigns in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, the Assignors have executed this Assignment.

12/25/03
Date


Eric A. Portman

Attorney Docket No.: 10022/325

Assignee, its successors, legal representatives or assigns, except for reasonable costs and expenses of the Assignor incident to such assistance and approved in writing by said Assignee, its successors, legal representatives or assigns before any such costs or expenses are incurred.

Said Assignors hereby authorize and request the Commissioner of Patents to issue said Letters Patent or Patents of the United States to AGS as the Assignee of said inventions, patent applications and the Letters Patent or Patents to be issued thereon for the sole use of AGS, its successors and assigns in accordance with the terms of this Assignment.

IN TESTIMONY WHEREOF, the Assignors have executed this Assignment.

12/30/03
Date Michael John Burgis